

Testimonial for Owen Conti – Code 56 Ltd

At JC Systems, we pride ourselves in providing an excellent level of service to our clients, supported by high quality products and reliable advice. We therefore require the same level of service from suppliers and subcontractors whom we employ to work on our behalf.

I am pleased to say that this level of excellence was more than matched by Owen Conti from Code 56 when we contacted him to help with some IT issues we were experiencing. Normally I would try to manage any IT problems myself, with my limited knowledge, and had already wasted some time trying to resolve the issue.

I contacted Owen, as I was running late to a survey and couldn't access our CRM system correctly to print out the clients details. Owen was able to remote access on to my laptop and quickly managed to work through the various folder permissions setting them to the correct levels after a recent Windows update and managed to get the CRM software working again.

This enabled me to print off the clients details and just make it to the appointment on time. Following which, we actually won the order!

Thank you for your help Owen! We are now working with Owen to find a suitable solution for our Server requirements, and we would have no hesitation in recommending Code 56 Ltd to any other businesses!

Yours sincerely,

Jon Confaloni
Managing Director
